

Eden Isles HOA General Membership Meeting Minutes
September 10, 2019
Tammany Yacht Club
7:00pm - 9:02pm

Board Members present: Deb Horrocks, Cindy Franatovich, Jerri Candebat, Suzanne Bertoniere
Meeting led by Deb Horrocks
Attendance: 40

1) Call to order and pledge of allegiance

2) Food Sponsor: Papa John's

3) Speakers: Captain Brett Hardaker and Lt. Greg Gonzales, from St. Tammany Parish Sheriff's Office

- Activity: Last quarter (Includes Marina Dr. and Harbor Dr.)
Total events, 620. Some of these were initiated by deputies.
Includes:
 - 151 - extra patrol
 - 92 - traffic stops
 - 79 - 9-1-1 calls
 - 47 - General
 - 42 - Medical
 - 29 - False Alarms
 - 26 - Suspicious people/vehicle
- This number includes the summer months which are typically higher.
- No concerns or trends.
- Most prevalent incident, vehicle break-ins.
- Officers really stressed, locking of doors.
- Monitor facebook and social media for alerts and awareness.
- Reference to frauds/scams:
 - ❑ Change all the time, often recycle from year to year.
 - ❑ When in doubt, ask for a call back number, don't give personal info over the phone.
 - ❑ Skimmers
 - ❖ ATM machines, gas pumps, even inside stores.
 - ❖ Only 1 or 2 found in parish-wide checks.
 - ❑ Advised to use cards as credit over debit, for fraud protection.
 - ❖ Scammer can't get pin # this way.
 - ❖ Adds a layer of protection
- Additional advice:
 - ❑ With the holidays coming up put packages in the trunk or under cover.
Website/tipline

- Question from Tom: How much drug related crimes in the neighborhood?
Would go on record if called in specifically as drug related crime.
Would have to review reports for investigation.
Those cases specifically sent to narcotics department.
Hardaker not aware of anything significant within the neighborhood.

- Suzanne: Asked what they would recommend for having details in the neighborhood?
Advised to consider what we wish to accomplish?
Ex: traffic enforcement, kids in the street at night, patrolling/observing
- Deb asks about parking. Boats/trailers parked on the street causes congestion.
This depends on what the parish ordinance allows.
In the past someone would/could test the vehicle to determine how long it's been sitting. That became a Fourth Amendment violation
They would leave warning, then ticket, then tow. Considerations: if parked in street when driveway is available, if blocking traffic/emergency vehicles.
- Question of registering home cameras.
Register each one based on where it is directed (street, dock, front door, etc).
Suggests having at least one aimed at street.
 - Officer suggested that we may want to have a contact person who collects neighborhood complaints. This person could communicate concerns to officers.
 - Officers left business cards with contact info.

Speaker: Sue Milligan, Certified Reverse Mortgage Professional

- In business 15 years
- Commercials don't cover enough to educate on subject.
- Been in the business for almost 15 years.
- Commercials only give you the highlights.
- Started banking career in 1982 with Dixie Homestead.
- Started as a teller, worked up to branch manager.
- Goal is to bring education and awareness to seniors and help them make informed decisions.
- Moved into mortgage lending in 1996.
- Wanted to be the #1 specialist in the state and help seniors make informed and educated decisions.
- Member of National Reverse Mortgages Association since 2008.
- 2010 certification program was implemented requiring all reverse mortgage specialists to have additional classes and testing.
- 1 of only 143 across U.S.
- In 2013, became Louisiana's first and only certified reverse mortgage professional.
- She is very proud of this designation and the chance to bring education, information and awareness to seniors across the U.S.
- She is licensed in 49 states.
- Stresses the importance of having the right professional who is informed.
- The number one concern of seniors is outliving their money.
- Reverse mortgage income is not taxable.
- Flyers, brochures, and business cards provided. Free education, no obligation.

4) Reading of the minutes (These were provided in newsletter (by mail) previous to meeting.)

- Motion made, and seconded to dispense with the reading of minutes.

5) Treasurer's Report

(Enrae Lanfredi, not present, budget report given out on tables)

- Year to date income: \$45,320

- Expenses: \$34,886
- Total balance: \$38,774
- Motion made and seconded to accept

6) Neighborhood Watch (Suzanne)

- Block Captains (communication and awareness)
 - Some of our Block Captains are present, thank you for coming.
 - Volunteer in addition to their BC duties.
 - Full list in newsletter.
 - Form in newsletter, to become BC or be contacted.
 - Compiling list of cameras.
- Explanation of plans for board to have extra police details, Halloween through December
- National Night Out, Oct. 15
 - Various parties, throughout neighborhood
 - Eden Isles/Windward
 - Block Captain designations
 - Officers will be present at the different parties
- Question of effectiveness of entrance cameras
 - Both are in working order
 - These have assisted in past crimes.
 - License plate readers as well.
 - Members will be given access, otherwise, someone would have to go through police.

7) Notices and Announcements

- **Paving project**
 - There will be info on Nextdoor
 - The whole project will be 120 days, includes more than EI Blvd.
 - First patchwork, then excavation, then paving.
 - They will be working in sections and have two lanes on one side.
 - May affect the neighborhood events (Halloween, garage sale).
- **Short Term Rentals**
 - Nothing new to report
- **'No Commercial Fishing' Signs**
 - Will be installing signs.
 - May need to put some on people's property.

- Statement from Carol Gilieo

Concern for property values, short term rentals and multi-family housing.
We are able to vote in Wards 8 & 9, includes EI.
Encouragement to vote for City Court Judges, in order to control what happens to juvenile defenders.
Pledged her support for Brian Haggerty.
- Deb made a statement about the number of houses in the neighborhood (over 900) vs. the number of members (346). This is lower than last year. Explains that budget is made on this year's membership.
Talk to neighbors, find out what we can do to get more people to join.
Discussion of mandatory HOA membership.
Common misunderstanding of how dues are used.

- **Update on Bylaws**
 - Last updated 2008.
 - Currently can't be changed.
 - Need 100% member voting.

- **Scenic neighborhood**
 - Project still in the works.

- **Next membership meeting:** December.
 - Need for new board members.
 - Budget will be presented.
 - Will also be taking landscaping bids in January.

- **Holiday help:**
 - For members, while out of town.
 - You can request for a board member to check on your house or pick up packages while away.

**Door prizes, white ticket, everyone receives one for attendance.

Donated by Cindy Franatovich

4 prizes given

**50/50 raffle: \$85 collected, winner gets \$42.

Adjournment at 9:02pm.